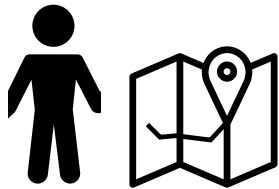


THINK ALOUD PROTOCOL SAMPLE WORKFLOW

1 → 2 → 3 → 4

PREPARATION

Identify person
and route



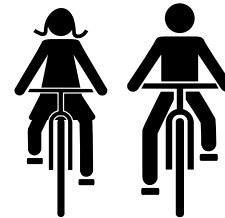
BRIEF PARTICIPANT

Give instructions
for ride



RIDE

Record participant
thinking aloud, ride
behind for support



ANALYSIS + LEARNING

Analyze pain and positive
points; create visuals/output
to represent their experiences;
optional: develop personas

